

Rebecca Homes Ltd

PUTTING PEOPLE IN CONTROL

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October 2019

Dear

Care Home

The Mount, for long term residential care, day support and respite care, age 18+

Community Support

Age 8+

Isle of Wight Holiday

Home and Holiday Home accommodation in Yoxall

For use by individuals using Rebecca Homes services and a holiday rental home

Company number

04573091

Rebecca Homes Ltd yearly news letter

Rebecca Homes Ltd has now been established for over 17 years

A huge sincere thank you to everyone who has had an input into our achievements during 2019, thank you to the people who use our services and their families, thank you to professionals, thank you to our staff, contractors and associates who assist supporting our company.

Here is a summary of some of our achievements over the last year

- November 2018 the home was inspected by CQC and continued with a good rating with CQC. This is despite since the mount was last inspected CQC changing the way they inspect care homes and the health and social care act changing. The service was again rated as outstanding to responsive which is something everyone is very proud off at Rebecca Homes.



- February 2019 the mobile home at the mount that is used as a training and visitors' room was advertised on an air b and b as a holiday home. This enabled extra income and improved facilities for visitors, staff and the people we support. The outside toilet and shower room that is designated for use for people using the mobile home, has been improved for staff and visitors. Many people have enjoyed using the mobile home, staff for training and meetings,

visitors visiting their relatives and some holiday bookings although the bookings have been few and far between they have helped fund keeping the mobile home in use. This room is now used for multiple purposes, training room, visitors room, meetings room and overnight accommodation.



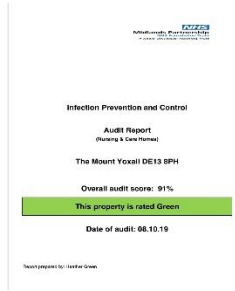
- February 2019 a designated sleep in room was created for staff that was originally the laundry room.
- March 2019 cedar house in Cannock was eventually sold this has enabled further opportunities for finances for the company that will be detailed in the business plan for future use.
- April 2019 a quality assurance inspector from Staffordshire council visited the home to inspect the home this was a successful visit and there was very little that needed to be actioned. This report is available upon request.
- May 2019 registered care manager Cliff Davis completed fifteen years' service. he was promoted to registered care manager in 2010. 2020 will be Cliffs tenth year as registered care manager
- May 2019 to July 2019 most bedrooms and many rooms were re decorated as part of the rolling maintenance programme.
- July 2019 the business manager, care manager and community support coordinator after being requested to do so, did a successful display table at fountains school burton displaying what services Rebecca Homes have to offer. This was the first time Rebecca Homes has created a display table



demonstrating services offered.

- July 2019 a celebration day was organized at the mount care home celebrating much improvements achieved in the sensory room. The improvements were carried out by care staff Liz Millington, Katie Yeomans and activity coordinator Fiona Bradbury some fabulous new items were purchased for the room such as lighting, sensory touch items, projector and sound system. A raffle draw helped to fund the improvements thank you to all those that purchased raffle tickets, donated raffle items and helped fund the improvements to the sensory room. A big thank you as well to Fiona for organizing the raffle to raise the funds.
- September 2019 parts of the drainage system outside was replaced.

- October 2019 an infection control audit was carried out to assess the procedures in the home and standards of cleanliness we are proud to announce



we scored 91 per cent.

- October 2019 a new larger better located property has been purchased in the Isle of Wight This will eventually replace North Street in the Isle of Wight this house has one extra bedroom and is much more spacious however in the same area Ventnor in the Isle of Wight. The company has received many positive comments about the holiday home and many people have enjoyed using the home. Here is a photo of the new house. Cedar house sale has assisted to fund purchasing this property whilst North Street is for sale.



- October 2019 the new revised people we support guide has been updated and uploaded on the website.

More staff have been recruited there was thirty-one employed staff in 2018 now there are thirty-four employed staff in 2019. Managers are still looking to recruit more staff to reduce agency staff use.

2020 seven out of the thirty-four employees which includes all three managers have completed over ten years' of service this is over a quarter of the staff team.

For the latest news regarding Rebecca Homes Ltd which we continually update please visit www.rebeccahomes.co.uk and click on the news section of the website.

We hope to make many more achievements and improvements throughout 2020.

Yours enthusiastically

Rebecca Cork Bsc (Hons)
Company Secretary and Business Manager

